

## How To Read Your Bill

To read your new bill format, follow the numbers for a guide to your new billing format.

1. Your HWL account number.
2. Account Balance Summary shows all charges for your account.
3. Message Center.
4. Meter location and meter reading information.
5. The chart compares your monthly and daily usage to the same time last year.
6. Current charges for usage.
7. Account number and amount due. Return stub with your payment.

On the reverse side of the bill, find HWL phone number, payment policy and address change information.

Visit us online at [www.Hope-wl.com](http://www.Hope-wl.com)

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Hope Water & Light  105 N. Elm St.  
PO Box 2020  
Hope AR 71802-2020

Office Hours: 8:00 a.m. to 5:00 p.m. Monday - Friday  
For billing inquiries please visit our website:  
[www.hope-wl.com](http://www.hope-wl.com)  
or call our office: 870-777-3000

ANY CUSTOMER  
PO BOX 999  
HOPE AR 99999-9999

1 56

1

Statement Date	07/12/2017
Account Number	99999999
Payment Due	08/15/2017

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Account Balance Summary	
Previous Balance	163.28
Payment Received	163.28
Balance Forward	0.00
Current Charges	161.05
<b>Total Due 08/15/2017</b>	<b>161.05</b>
<b>Total Due After 08/15/2017</b>	<b>166.65</b>

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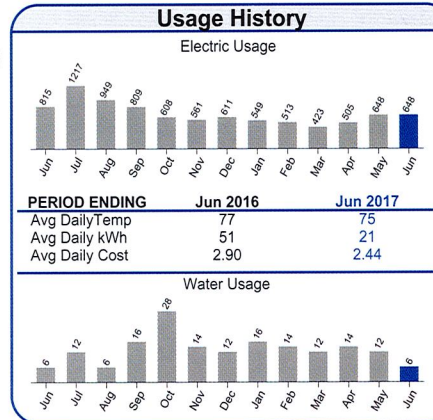
<b>Messages</b>
Look here for important messages from our office.

Service Address: 603 ANYPLACE DR

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Description	Meter From	Reading Dates To	Readings		Mult.	kWh Gals x 1000
			Previous	Present		
EL City Residential	05/22/2017	06/22/2017	81935	82583	1	648
WTR City Residential	05/23/2017	06/23/2017	943	949	1	6

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Current Service Detail	
Customer Charge	5.80
KWH Charge	648 kWh @ .089100 57.74
Pca	648 kWh @ .018558 12.03
<b>Total Cost for Electric Charges</b>	<b>\$75.57</b>
Customer Charge	8.45
Water Usage	6 UNITS @ 4.410000 26.46
Federal Safe Water Act	0.30
<b>Total Cost for Water Charges</b>	<b>\$35.21</b>
Customer Charge	9.50
Wastewater Service	6 UNITS @ 2.250000 13.50
Sanitation Service	15.30
State Tax	8.19
County Tax	2.52
City Tax	1.26
<b>Total Other Charges/Credits</b>	<b>\$50.27</b>
<b>Total Current Charges</b>	<b>\$161.05</b>

PLEASE RETURN THIS PORTION WITH PAYMENT

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Account Number	99999999
Total Due 08/15/2017	\$161.05
Total Due After 08/15/2017	\$166.65

ANY CUSTOMER  
603 ANYPLACE DR



Account Balance  
Monthly Usage  
Bill Payment All  
Available at:

[www.hope-wl.com](http://www.hope-wl.com)

HOPE WATER & LIGHT  
PO BOX 2020  
HOPE AR 71802-2020

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